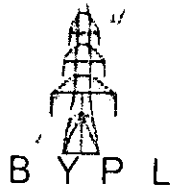


C G R F



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2007)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma
Shahdara, Delhi-11003
Phone: 32978140 Fax: 22384888
E-mail: cgrfbypl@hotmail.com

C A No. Applied For
Complaint No. 143/2026

In the matter of:

Akash Kashyap

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. Shalabh Kumar, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Neeraj Kumar, Counsel for the complainant
2. Mr. R.S. Bisht, Ms. Monika Sharma, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 11th August, 2026

Date of Order: 12th August, 2026

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The brief facts of the grievance are that the complainant has applied for new electricity connection vide request no. 8008427341 at premises no. plot no. 332, Khasra No. 851, Common Stairs, Gali No. 7, Shankar Marg, Mandawali, Faizalpur, Delhi-110092, but application of the complainant for new electricity connection was rejected by OP on grounds of "Incomplete documents, Building G+5, Applied for Stair (Common) not feasible".

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Secretary
CGRF (BYPL)

Complaint No. 143/2026

2. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking new electricity connection at premises bearing plot no. 332, Khasra No. 851, Common Stairs, Gali No.7, Shankar Marg, Mandawali, Faizalpur, Delhi-110092 vide application no. 8008427341.

It is further stated that upon scrutiny of the application and site inspection dated 19.06.2026, it was found that the said building exceeds 15 meters in height, therefore, Fire Safety Clearance/NOC from the competent authority is mandatory. Also there was no stilt parking or common space exists at the premises. The deficiencies were stated in the deficiency letter were:-

- i. Incomplete documents.
- ii. No NOC from other occupants/owners have been provided.
- iii. The complainant has not demonstrated that the wiring is independent and separately metered for common usage.
- iv. That the requirement of Fire Safety Clearance in building exceeding 15 meters in height is mandatory.
- v. Considering that the plot area is only 37.5 square yards, there is no identifiable common area within the building. Further, each floor has a separate staircase/ access, and therefore, there is neither any necessity nor justification for granting a separate electricity connection in the name of a common staircase/ common area.
- vi. Complainant is owner of 5th floor upto the extent of ceiling level, he intentionally applied for common connection to use supply at 5th Floor.

OP further quoted Rule 27 of the Delhi Fire Service Rules, 2010.



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Complaint No. 143/2026

3. The complainant in its rejoinder denied the allegations stated by the respondent in its reply. It is stated that the complainant applied for new electricity connection for common stairs. It is further stated that at the time of inspection all wirings have already been completed from Ground Floor to Fifth Floor. That the complainant is ready to submit any type of Affidavit/ Undertaking.
4. Arguments of both the parties are heard.
5. We have carefully considered the complaint, reply of the OP, rejoinder filed by the complainant and material placed on record.
6. The undisputed position is that the complainant applied for new electricity connection vide request no. 8008427341 at plot no. 332, Khasra no. 851, common stairs, Gali no. 7, Shankar Marg, Mandawali Fazalpur, Delhi-110092. The application of the complainant was rejected by the OP on the grounds of incomplete documents, the building being G+5, and the application having been made for the common staircase, which was found to be not feasible.

From the reply filed by OP, it is evident that a site inspection was carried out on 19.06.2026, during which the building was found to exceed 15 meters in height. The OP has specifically stated that the requisite fire safety/clearance/NOC was not produced. The OP has also pointed out that no NOC from the other occupants/owners of the building was submitted and the complainant failed to establish that the wiring for the alleged common area was independent and separately metered.

It is also pertinent that the application was specifically made for common stairs. The OP has stated that the plot measures only 37.5 sq yards, that there is no identifiable common area/stilt parking, and that each floor has separate staircase/access.

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CGRF (BYPL)

Complaint No. 143/2026

The complainant has also not produced sufficient documentary proof to establish that the proposed connection is genuinely required exclusively for a common area and will not be utilized for the fifth floor premises owned by him.

Mere willingness to submit an affidavit or undertaking cannot substitute the mandatory documents and statutory clearances required for sanctioning a new electricity connection.

7. In view of the above facts and circumstances, this Forum finds that the OP is justified in withholding/rejecting the application in its present form on account of the deficiencies pointed out. The complainant has failed to establish that he fulfilled the requisite conditions for sanction of a separate electricity connection for the alleged common staircase/common area.

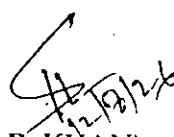
ORDER

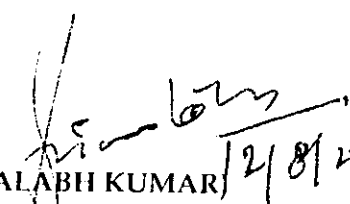
The complaint is dismissed. OP has rightly rejected the application for the new electricity connection as applied by the complainant.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(SHALABH KUMAR)
CHAIRMAN

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